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MANUFACTURERS OF THE WORLDS LARGEST RANGE OF DISC BRAKES FOR ANY VEHICLE

Job Description – Technical Advisor – Automotive

SUMMARY

EBC Brakes is an independently owned and managed leader in the braking aftermarket. EBC Brakes produces the largest range of brake pads and brake discs in the world, with over 25,000 part numbers for every type of moving vehicle. EBC also have a number of new additions to our product range, including high performance braided brake lines, multi-piston lightweight brake calipers and high performance brake systems commonly known as Big Brake Kits. With EBC's progressive business expansion and the addition of a number of new product lines we have the opportunity for a technical advisor to join our automotive technical team.

PRIMARY RESPONSIBILITIES

- Resolving technical parts inquiries
- Updating technical notes (including catalogues) and advising relevant department on any fitment changes
- Assisting in the development of new brake pad references, brake discs and the development and maintenance of several other automotive product lines
- Maintain automotive brake line listings
- Gathering feedback from EBC customers and using this knowledge to build an understanding of the companies products in order to make experience driven recommendations
- Working closely with the Research & Development team to overcome technical challenges relating to new products

KNOWLEDGE AND SKILLS

1. Must be able to demonstrate a good knowledge of automotive parts, parts aftermarket and industry;
2. Microsoft Excel experience preferred to analyse detailed data but training will be provided if necessary;
3. Ability to read simple engineering drawings is desirable but training will be provided if necessary;
4. Excellent communication skills essential, along with a high level of customer services skills;
5. Self-motivated with a proactive approach to work and the ability to work to targets and deadlines;
6. Excellent organisational skills essential – organised, methodical and have keen eye for detail.

HOURS OF WORK

Monday–Thursday 08.30-17:30, Friday 08:30-15:30 (30 minutes unpaid lunchbreak each day). Total 40.5 hours per week.

The statements above are intended to describe the general nature and level of work being performed by people assigned to the job. They are not construed to be an exhaustive list of responsibilities, duties and skills required of personnel in the job. Furthermore, they do not establish a contract for employment and are subject to change at the discretion of the employer.