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MANUFACTURERS OF THE WORLDS LARGEST RANGE OF DISC BRAKES FOR ANY VEHICLE

Job Description – Brake Technician (Automotive)

GENERAL SUMMARY

We are pleased to announce a new vacancy in the EBC Brakes Racing division for an experienced and aspirational brake technician working in our state-of-the-art Centre of Excellence car garage based at EBC Brakes' Northampton World Headquarters. Primarily the job will involve the installation of common brake system components (pads, discs and brake lines) along with the installation of complete high-performance brake systems, commonly termed 'Big Brake Kits'. Other day-to-day activities will include the identification of brake system faults, along with the rectification of these faults, hence candidates able to demonstrate strong experience in any/all of the above primary responsibilities will be regarded highly.

Over time the applicant will learn the design process for EBC Brakes Racing's new line of Big Brake Kits, giving a unique opportunity for the technician to progress their career and get involved in the engineering and development of race-inspired performance brake systems, in-turn advancing their own knowledge to become an expert in modern vehicle technologies and performance brake systems.

The EBC Brakes Centre of Excellence garage wishes to offer a 'silver service' to our clients, hence we are looking for an applicant who is a meticulous worker with an overarching focus on providing a first-class quality service. The Centre of Excellence garage is not a 'quick fit' garage where vehicle bookings are closely stacked and pressure is placed on rushing work through to completion. The Centre of Excellence garage prioritises outstanding workmanship, hence the successful applicant will be someone who is capable of working accordingly.

The candidate must be passionate about cars, be a methodical worker, be able to innovate to overcome challenges, have a meticulous eye for detail, and be diligent in and take pride in their work. The position will occasionally involve working on prestigious and valuable customer vehicles therefore the applicant must be capable of working with extreme care and to the high standards required.

The EBC Brakes Centre of Excellence garage is fully fitted out with the highest quality tools and equipment available, including Stenhoj car ramps and a full suite of Gedore tools. As such, the position holder will not be required to use or provide their own tools; everything will be provided for you and worn tools/breakages replaced at the company's expense.

The applicant may occasionally be required to operate CNC machinery or assist in the assembly of brake calipers during quieter periods and during gaps between on-vehicle development work, hence the applicant must be flexible in their approach to working and a team player.

PRIMARY RESPONSIBILITIES

- Installation of brake pads, brake discs, brake lines and oversize brake caliper kits onto customer cars
- Identifying faults with the braking system on customer cars and then rectifying these faults
- Making bookings and maintaining the Centre of Excellence workshop booking calendar
- Eventually playing an assisting role in the development of Big Brake Kit upgrades, including performing on-vehicle measurements for caliper brackets and brake disc hubs and making recommendations to the EBC Brakes engineering team
- Trial fitment of new products (2-piece discs, big brake kits, brake lines etc.) that need fitting to a vehicle and signing off before going into production
- Maintaining EBC Brakes' fleet of development vehicles including carrying out routine maintenance, prepping cars for on-track testing and stripping down vehicles post-test
- Ensuring the Centre of Excellence garage is kept clean and tidy and all tools are put away at the end of each working day
- Conduct weekly tool inspections, looking for any missing or worn tools and replacing as necessary
- Ensure that Health & Safety best practices are followed and that any colleagues/customers entering the Centre of Excellence garage are made aware of the hazards and are kept safe
- Ensuring that only managers and authorised personnel are present in the Centre of Excellence garage
- Ensure a high standard of workmanship and professionalism is maintained to ensure customer cars are treated with the utmost care
- Representing the company in a positive and professional manner whilst providing excellent customer service when customers are on site
- Communicate effectively with your line manager and other colleagues in the EBC Brakes Racing team, ensuring any potential complications are foreseen, discussed with the relevant personnel and then mitigating suggestions put forward to the line manager
- Perform other duties as assigned or as the situation dictates which may include the assembly of brake calipers and the operation of CNC machinery



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KNOWLEDGE AND SKILLS

- Professional and friendly approach when engaging with customers via e-mail, telephone conversations and face-to-face
- Able to use a computer proficiently including Microsoft Word, Excel and Outlook
- Proficient in the use of Microsoft Office Calendar to make and maintain workshop bookings and use the calendar to self-write weekly work plans
- Possessing deadline setting and organisational skills, ensuring development work on customer cars is completed within the agreed timeframe and ensuring customer cars are ready for collection on time
- Provide regular updates to customers throughout the period whilst their car is in EBC's custody
- Ability to follow instructions/guidance and communicate information in a timely manner
- Moderate knowledge of modern automotive braking systems and the underlying principles of performance brake system design, including a desire to learn more advanced techniques through on-the-job training
- Able to work independently and under own initiative, prioritising tasks to completion
- Quality Control/Assurance minded
- Flexible in approach and with hours
- Excellent communication and interpersonal skills
- Be able to use own initiative and demonstrate intelligent judgment in foresight of potential issues, especially when assisting in the development of new products where a cautious approach to working is essential
- Previous experience in a similar role essential
- Willing to learn and work as an integral part of an ambitious and fast moving team

EXPERIENCE / EDUCATION

- Must have City & Guilds Level 3 Qualification in Light Vehicle Maintenance (or higher, or equivalent)
- Must have at least 3 years experience working on vehicles

WORKING CONDITIONS

Position holders must:

- Be able to lift and move product (weights ranging from 1 kilo to 15 kilos)
- Be fit and able to work on vehicles both on the ground or on a ramp, which can involve working above head height
- Be able to wear required Personal Protective Equipment (PPE) for extended periods of time
- Show proficiency and skill in the operation of workshop tools and measurement devices
- Have good command of the English language
- Be eligible to work in the UK and provide documentation to support this.

Working conditions are normal for a garage environment, with moderate noise and risk.

Normal hours of work will be Monday – Thursday 8:30 am – 5:30 pm and Friday 8:30 – 3:30 pm with 30 minutes for lunch each day. Total 40.5 hours per week. Position holders need to be flexible with working hours including infrequently working Saturdays if required.

BENEFITS

- Free on-site parking
- Free Wi-Fi
- Free uniform
- PPE Provided
- Staff discount for personal use on our products

Note:

The statements above are intended to describe the general nature and level of work being performed by people assigned to the job. They are not construed to be an exhaustive list of responsibilities, duties and skills required of personnel in the job. Furthermore, they do not establish a contract for employment and are subject to change at the discretion of the employer.